

INTRODUCTION

These Terms and Conditions govern the use of this Site, including all the pages contained on this site (collectively, the AEGEAN TENNIS CENTRE website), and pertain to all content and services available on that site (hereafter the "AEGEAN TENNIS CENTRE" site).

Anyone joining the AEGEAN TENNIS CENTRE ("User") accepts all of the terms and conditions as outlined in these Terms of Use as they are renewed and in force. The content and services that AEGEAN TENNIS CENTRE makes available to the User via the AEGEANTENNISCENTRE.COM ("Content" and "Services", respectively) may also be governed by special terms, which in the event of disagreement prevail of the General Terms (the "Special Terms").

The User, each time he uses any Content or Service, submits and accepts the respective Special Terms.

Therefore, Users should carefully read the General Terms whenever they wish to use the AEGEAN TENNIS CENTRE site, as well as, where appropriate, the respective Special Terms whenever they intend to use the relevant Content or Service.

In any case, AEGEAN TENNIS CENTRE reserves the right to modify, at any time and without prior notice, the appearance and configuration of the AEGEAN TENNIS CENTRE, as well as these General Terms or the respective Special Terms.

Do not use this website if you have objections to any of the General Terms and Conditions of this website.

USE OF THE AEGEAN TENNIS CENTRE WEBSITE

Unless otherwise stated, the use of the AEGEAN TENNIS CENTRE website is free of charge, subject to the cost of connecting the respective electronic communications network through which the User has access.

The User is aware and accepts, voluntarily and explicitly, that the use of the AEGEAN TENNIS CENTRE website is always at his sole and sole responsibility. By using the AEGEAN TENNIS CENTRE website, the User undertakes not to take any action that may prevent or hinder the image, interests and rights of the AEGEAN TENNIS CENTRE or any third party or to prevent, destroy, render useless or overload the AEGEAN TENNIS CENTRE website or otherwise prevent the normal use of the AEGEAN TENNIS CENTRE website.

The AEGEAN TENNIS CENTRE adopts security measures that are appropriate for detecting the existence of viruses. However, the User must be aware that the security measures of computer systems on the Internet are not entirely reliable and so AEGEAN TENNIS CENTRE cannot guarantee the absence of viruses or other elements that may cause changes in the user's computer systems software and hardware or digital documents and files contained therein.

CONTENTS

The content of AEGEAN TENNIS CENTRE is provided to the User by the AEGEAN TENNIS CENTRE, with information from its own sources and third-

party sources.

AEGEAN TENNIS CENTRE seeks the highest possible quality of its content and its reasonable updating but does not guarantee the usefulness, accuracy, completeness, suitability and/or updating of the Content.

INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

According to these General Terms (either through access to the AEGEAN TENNIS CENTRE website or by using its Content and Services), no intellectual or industrial property rights are provided on the AEGEAN TENNIS CENTRE or any of its components. It is expressly prohibited to Users to reproduce, transform, distribute, publicly communicate, distribute, export, reuse, re-market or use them in any way, by any means or process, except where permitted by law or by the recipient of the respective rights.

Users may view and obtain a temporary private copy of the Content exclusively for their personal and private use in their computer systems (software and hardware) when it is not intended to develop commercial or professional activities. Users must refrain from acquiring or attempting to acquire the Content by any means or process other than those made available to them, as appropriate, offered for that purpose or commonly used on the Internet (and in the latter case they must ensure that there is no risk of damaging or destroying the AEGEAN TENNIS CENTRE site).

All texts, graphics, editorial content, data, graphic art, drawings, hypertext markup language (HTML), photos, music, sounds, images, software, videos or other form content viewed or read by the users in the Service belong to the AEGEAN TENNIS CENTRE or are used by permission of the rights holders.

This material is protected in every way, medium, and technology that is already or is to be developed. AEGEAN TENNIS CENTRE owns this material, as well as the coordination, selection, combination, and refinement of this material. This material is protected by laws governing copyright, patents, trademarks, and others, both nationally and internationally.

Users may not copy, download, use, redesign, remodel or re-transmit any of the Service without the prior written consent of the AEGEAN TENNIS CENTRE. The use of this material is prohibited without the consent of the AEGEAN TENNIS CENTRE and/or the rights holders.

AEGEAN TENNIS CENTRE is a trademark, including its logo.

It is forbidden to copy or use any of these trademarks, logos or names without the prior written consent of their owner.

The User must at all times be informed of all intellectual and industrial property rights on the AEGEAN TENNIS CENTRE website owned by KENTRO TENNIS AGAIOY IKE or third parties.

PUBLIC AREAS

The Service may contain profiles, email systems, blogs, message boards, applications, job ads, discussion groups, forums, communities and/or other media ("Public Areas") that allow communication between Users.

These shared areas can only be used to send and receive messages and the

kind, relevance, and relevance of the forum in question.

Without exception, the User is prohibited from:

- Disturbs, insults, harasses, persecutes, threatens or violates the legitimate rights (i.e. the right to privacy) of others in any other way,
- Post, repost, upload, distribute or disseminate any name, subject, material or information that is harmful, defamatory, indecent or illegal,
- Uses the Service for any purpose that violates local, national or international law,
- Post files that contain software or other material that violates the third party's intellectual property rights (or the right to privacy)
- Post files that contain viruses, Trojan viruses, corrupted files, or similar software that may harm other Users' computer,
- Advertises or offers products or services not related to the Service,
- Carries out or promotes research, contests, Ponzi schemes or chain letters,
- Acts in the name of another person or allow another person to use his or her identity to post or see comments,
- Displays the same notice repeatedly (known as unsolicited spam)
- Makes unsolicited / unsolicited communication - "spamming"
- Uploads files uploaded by another User known to or ought to know, or distributes these files through the Service,
- Limits or prevents other Users from accessing Public Areas,
- It implies or declares that User's statements have been accepted by AEGEAN TENNIS CENTRE without its prior written consent,
- Uses an automatic and/or manual process to monitor or categorize the AEGEAN TENNIS CENTRE site,
- Acquires illegal access or interferes with AEGEAN TENNIS CENTRE, its servers or network,
- Adapt, modify, license or license the AEGEAN TENNIS CENTRE for personal or commercial use,
- Removes or modifies, visually or otherwise, copyright, trademarks or property rights and trademarks in which the beneficiary is the AEGEAN TENNIS CENTRE,
- Displays offensive and / or harmful content, including, that is, content that defends, accepts, tolerates or promotes racism, intolerance, hatred or physical violence against any person or group,
- Post content that provides material or access to material exploiting individuals under 18 in abusive, violent or sexual ways, and
- All emails in Public Areas will be public and AEGEAN TENNIS CENTRE will not be responsible for the actions of other Users regarding these contents.

INTERNET AND CONNECTED NETWORKS

Links (such as hyperlinks) from AEGEAN TENNIS CENTRE to other sites are not equivalent to the approval of these websites or their content by the AEGEAN TENNIS CENTRE. These links are provided only for user reference and convenience. AEGEAN TENNIS CENTRE does not control these sites and does not bear responsibility for their content.

Having links to the Service for these sites does not mean that either the AEGEAN TENNIS CENTRE approves any material appearing there or that it has any relationship with its operators. It is the responsibility of the User to evaluate the content and usefulness of the information he receives from these websites.

The use of websites controlled, maintained and managed by third parties is governed by the Terms and Conditions of Use and the Security Policies of these websites and not by the AEGEAN TENNIS CENTRE Terms of Use. Access to these third party sites is at the expense and risk of the User himself. AEGEAN TENNIS CENTRE expressly disclaims all liability arising out of the use and/or monitoring of any website or other material associated with links that appear on the Service. The User agrees under this Agreement to exempt AEGEAN TENNIS CENTRE from any liability that may result from the use of links appearing in the Service.

a) Hyperlinks

The User and, in general, any natural or legal person wishing to create a hyperlink or a technical connection device (for example, links) from his site on the AEGEAN TENNIS CENTRE ("Hyperlink"), must obtain written authorization from the AEGEAN TENNIS CENTRE.

The creation of the hyperlink does not, in any case, imply the existence of any relationship between the AEGEAN TENNIS CENTRE and the owner of the website or the website where the hyperlink is established or the acceptance or approval by AEGEAN TENNIS CENTRE of the content or services.

In any case, AEGEAN TENNIS CENTRE reserves the right to prohibit or render any hyperlink on the AEGEAN TENNIS CENTRE website unusable at any time, especially in the event of any illegal activity or content of the site that contains the hyperlink.

b) Linked websites

The AEGEAN TENNIS CENTRE website makes available to the User solely for the purpose of searching and accessing information, content, and services available online, hyperlinks or technical connection devices (for example links) that allow the User to access websites or gates, owned or managed by third parties ("Linked Sites").

AEGEAN TENNIS CENTRE does not offer or market, on its own or through third parties, information, content, and services that are available on linked sites, nor does it approve, supervise or control in any way the content and services and any material of any nature in them. The User assumes exclusive and full responsibility for navigating to them.

PRIVACY

All information about the collection and processing of User's personal data is described in our Privacy Policy. Users must read the Privacy Policy prior to using the site in order to be aware of the collection and use of their personal data, their period of observance, their rights, and other important information.

GENERAL PROVISIONS

The non-exercise or non-exercise of any right that AEGEAN TENNIS CENTRE has under this Agreement or any applicable provision does not imply a waiver of this right or impediment of its subsequent exercise and cannot be considered as evidence of delay or renewal.

This Agreement is the complete agreement between the User and the KENTRO TENNIS AGAIOY I.K.E. owner of the Aegeantenniscentre.com website

CHANGES TO TERMS OF USE

These Terms of Use may be updated at any time by the AEGEAN TENNIS CENTRE, whenever deemed necessary or desirable, without prior notice to Users in order to meet legal requirements or functional changes. The User will always have access to the applicable terms of use online.

This document will always be available online and you can freely consult, store, or print it at any time, even if you are not registered on the site.

Later access and use of the Site by the User will be considered as a clear indication that he has read, accepted and understood the modified Terms and Conditions.

PARTIAL INVALIDITY

Total or partial nullity of any of the clauses of these General Terms and Conditions will not affect the validity of the remaining provisions that will remain in force unless an affected party proves that the purpose sought by the parties suggests that they would not have signed the agreement without the invalid part.

APPLICABLE LAW / JURISDICTION

These General Terms and Conditions are governed by Greek law.

FINAL PROVISIONS

All those who wish to buy on this site declare that they are of an appropriate age and have legal capacity for this purpose.

For any purchase made on this site, the User is deemed to have full knowledge of and has accepted these Terms and Conditions of Use.

If any User has any doubts about these General Terms or any comments regarding the AEGEAN TENNIS CENTRE website, please contact us via the following email: hello@aegeantenniscentre.com

I HAVE READ, DISCLAIMS AND ACCEPTS THESE TERMS OF USE AND THE AEGEAN TENNIS CENTRE SAFETY POLICY AND I DECLARE THAT THE USE OF THE SERVICE IN WHICH I ACKNOWLEDGE CONFIRMS THE ACCEPTANCE OF ALL TERMS AND CONDITIONS OF THIS AGREEMENT.

PRIVACY POLICY

This site operates under the company KENTRO TENNIS AGAIOU IKE, which has been established according to the laws of Greece, based in the city of Athens (Makedonia 78, PAPAGOU 156669) which has legally established a branch in Greece, with headquarters in Paros, Cyclades, in the area of Ysterini, TIN 800961372 / Δ.O.Y. Holargos, as legally represented (hereafter "AEGEAN TENNIS CENTRE").

Your agreement to the following terms of the Privacy Policy is considered as a free declaration of your consent to the collection, use and further transfer of your

personal data for purposes related to the use of our site as defined below. Following these, we strongly recommend that you carefully read the following Privacy Policy:

SCOPE OF POLICY, CONFIDENTIALITY

At AEGEAN TENNIS CENTRE, we are dedicated to the protection of your personal data. This Privacy Policy establishes the measures taken by AEGEAN TENNIS CENTRE regarding the Personal Data we collect directly from you and/or through the AEGEAN TENNIS CENTRE.com site, in accordance with European Regulation 2016/679 (EU), as is complemented by relevant national and European legislation on the protection of personal data. For the purposes of this Privacy Policy, the following definitions apply: The term "personal data" refers to any kind of information that identifies you. Such information may be the name, surname, contact details, address, e-mail address, tax identification number etc. In this context, it is important to inform you about how and with what means we use the information we collect.

The term "sensitive personal data" refers to any kind of information that reveals racial or ethnic beliefs, political opinions, religious and philosophical beliefs or trade union status, as well as personal information on genetic data, biometric data for the unique identification of a natural person, health data or data relating to the sexual life and sexual orientation of a natural person.

DATA WE COLLECT

Visits to AEGEAN TENNIS CENTRE website do not involve the automatic registration of any personal data that identifies you. However, there are some non-personal or identifiable information that can be collected and complied with on the AEGEAN TENNIS CENTRE website (for example, the type of user's Internet browser, the user's operating system for accessing websites on the site AEGEAN TENNIS CENTRE) in order to improve our services, such as the experience of navigating and managing the AEGEAN TENNIS CENTRE.

Furthermore, we automatically collect information about you, such as your e-mail address (IP address) and your domain name. This information may be used to provide you with a more personalized experience when you visit our site. However, in order to use certain Content and Services on our site, you may be asked to provide personal information such as name, surname, address, email address, telephone number. When you choose to become a member of the AEGEAN TENNIS CENTRE, we may collect your tax identification number, credit card number, date of birth, health status information as well as nutritional preferences or allergies, international bank account number (in case of a refund).

If you are a privileged member with specific benefits in addition to the above personal data, we will ask you for the relevant evidence (eg membership card, etc.). In any case, AEGEAN TENNIS CENTRE will provide you with the necessary information to you are able to give prior consent to the processing of your personal data for one or more specific processing purposes. You may also be asked to provide us with information about your location or your personal preferences and interests in order to provide you with more personalized

services. The information provided will be stored in databases of the AEGEAN TENNIS CENTRE, manually or electronically.

We also collect information you provide us through your replies to our inquiries, your answers to our questionnaires, your feedback, and so on. Additionally, we may offer you some tools for self-assessment of your fitness, level of sport knowledge as well as ask you to provide us with personal data regarding health status or health problems and nutritional preferences and / or allergies at various points of data collection, such as performance of the contract, during the registration process, during the registration in other facilities or during nutrition and personal or group training.

USE OF PERSONAL DATA

We collect your personal data in order to offer you high-quality products and services. The personal data we collect serves to manage and deliver products and services you request or have shown interest in, such as:

- Subscribing to our services as provided each time (e.g. Individual Training / Tutorial, Group Programs, etc.).
- Join our Members/waiting/tournament/ladder List
- Register for our competitions.

The AEGEAN TENNIS CENTRE, if legally authorized by the data subject (the user), may also use it for the following purposes:

- Sending personalized information about new products and services.
- Sending regular updates that AEGEAN TENNIS CENTRE deems to be of interest to the User.
- Sending information on demand for products and services.
- For market research and marketing purposes.
- To serve the internal purposes of the administration of the KENTRO TENNIS AGAIOY IKE and improvement of the services provided.

For "direct promotion" operations, including any communication from the AEGEAN TENNIS CENTRE for purposes of scheduling ratings, programs for departments of available services (nutrition, physiotherapy, wall climbing etc.), providing business information resulting from the business relationship, for events and parties of the AEGEAN TENNIS CENTRE, as well as enrollment in individual (or not) training and learning programs. All personal data collected and further processed by AEGEAN TENNIS CENTRE are, adequate and limited to the needs and purposes for which they are collected.

We further process your personal data in a way that warrants its accuracy, constant updating and security, including protection against unauthorized processing, accidental loss, destruction or damage, taking any technical and organizational measures deemed appropriate for that purpose in particular, by encryption, coding, pseudonymization and anonymization of personal data, as well as monitoring and regular recording of all processing operations. We will provide you with all the necessary information you need to register your prior consent for the processing of your personal data by AEGEAN TENNIS CENTRE for one or more specific purposes and its registration in the respective archives belonging to the AEGEAN TENNIS CENTRE. When consent is given for the automated processing of your personal data, AEGEAN TENNIS CENTRE collects and processes information based on your personal preferences and interests only to provide you with personalized information and/or alerts about AEGEAN's TENNIS CENTRE services and activities through direct promotion actions.

The data collected is automated to process within the AEGEAN TENNIS CENTRE group of companies to determine the quality of the User / Customer, coupon collection, and future communications, in particular, direct promotion actions. The data collected also aims to fulfill legal obligations and use in contractual relationships with Insurance Companies, Banks and other entities. AEGEAN TENNIS CENTRE undertakes to maintain strict confidentiality of all data while maintaining access to them, as required by its normal activities. The contact details you provide us will be kept in our database and will be used for the occasional sending of information, by e-mail or postal letter, on products and services similar to those covered by your contract with the AEGEAN TENNIS CENTRE . If you do not wish to receive such information, please exercise your rights as described below in the section "DATA-RIGHTS".

COLLECTION OF PERSONAL PREFERENCES AND INTERESTS THROUGH THE AEGEAN TENNIS CENTRE website

In addition to data collection with the above means, when expressly authorized, AEGEAN TENNIS CENTRE uses technology that allows the collection of information for users of AEGEANTENNISCENTRE.com. For example, the site server automatically collects information about which pages you visited, as well as which browser you used. Our site contains hyperlinks to other pages of the site. Technology can also be used to track the frequency with which these links are used and which are the most viewed pages. When provided by the User of the AEGEAN TENNIS CENTRE website, this information may be used for direct marketing purposes.

TIME OF COMPLIANCE

All personal data is retained for a predetermined and limited time depending on the purpose of the processing, after which such personal data is deleted from our databases. The personal data you have provided to AEGEAN TENNIS CENTRE through the site are kept for one (1) year from the grantor, in the case of a commercial relationship between the user and AEGEAN TENNIS CENTRE, for a period of two (2) years after the end of the commercial relationship , after which the data will be destroyed, completing all the processing operations in the corresponding data.

APPLICABLE LAW

In the event of a dispute or any claim relating to this site, Greek law will apply irrespective of the type of dispute. For all actions or legal proceedings that arise or relate to this Privacy Policy, its validity, enforcement, fulfillment or violation, or the content of this Privacy Policy, the Greek Courts, whose jurisdiction is irrevocably recognized, are competent. Notwithstanding the above, the KENTRO TENNIS AGAIOY I.K.E. reserves the right to exercise its legal rights before the courts of the place of violation of this Privacy Policy.

INFORMATION PROTECTION

To prevent unauthorized access, maintain data accuracy and ensure the proper use of your personal data, we have taken reasonable steps to protect your personal data. However, no method of Internet transmission or electronic storage

is 100% secure. AEGEAN TENNIS CENTRE has taken reasonable precautions to secure the personal information available through the online community.

SUBJECT'S (USER) DATA RIGHTS

At AEGEAN TENNIS CENTRE, we take care to protect and respect the rights of the data subject. Specifically, data subjects always have the right to be informed about the processing of their personal data (right of access) and to request and receive more information about the processing being processed.

In addition, data subjects have the right to request:

- (i) correcting their inaccurate personal data;
- (ii) the deletion of their personal data they have provided;
- (iii) limiting the processing of their personal data;
- (iv) the portability of their personal data; and
- (v) express their opposition to the further processing of their personal data.

In such cases, AEGEAN TENNIS CENTRE will respond in writing within 30 days of receipt and identification of the application.

In addition, if you exercise one or more of the above rights to correct, delete, and restrict the processing of your personal data, the relevant requests will also be forwarded to any third party to whom personal data may have been transmitted for the purposes of the above-mentioned processing purposes.

RESPONSIBLE COMMUNICATION FOR PERSONAL DATA PROTECTION

In order to ensure the effective protection of your personal data, you may address your requests and inquiries regarding this Privacy Policy as follows: Name:

ATHANASIOS VOGLIS Telephone: 210 8152267 E-mail:

hello@aegeantenniscentre.com Mailing Address: Macedonia 78 Papagou PC 15669 Web site: www.aegeantenniscentre.com If you believe that your personal data has been affected in any way, you may contact the National Personal Data Protection Authority as follows: Website: www.dpa.gr Postal Address: 1, Kifissias Avenue -3, T.K. 115 23, Athens Call CENTRE: +30 210 6475600 Fax: +30 210 6475628 E-mail: contact@dpa.gr This Privacy Policy may be changed from time to time. Any changes will be posted on this page.

The date of validity of this Policy is 25 May 2018.

COOKIES POLICY

For the collection of information

referred to previously in the Privacy Policy, temporary cookies may be used that remain in a cookie file in the user's browser until it is closed. A cookie is a small piece of information that is sent to the user's server and stays on its computer hard drive without causing any damage to it.

The use of cookies by the AEGEAN TENNIS CENTRE always requires explicit authorization from the user, who receives a notification and may, being informed and enlightened, choose whether to accept or reject it.

Absolutely Necessary Cookies

Basic cookies allow you to browse the site and use its services and features. Without these absolutely necessary cookies, the Site will not work for you as smoothly as we wish and we may not be able to provide you with the Website or its specific services and features. Google Tag Manager Website Tracking Rules Provider Ends After 24 Months Third Party:
<http://www.google.com/policies/privacy/>

Performance Cookies

Performance cookies collect information about your use of the Website and allow us to improve its functionality. For example, performance cookies show us which are the pages of the Site with the most traffic, help us to record any difficulties you have experienced with the Website and show us if our ad is effective or not. This allows us to see the general model of use of the Site and not the use made by a single person. We use the information to analyze the movement of the Site and we do not look at this information to identify personalized information.

Google Analytics

Tracking Website Traffic

They run out after 24 months

Third part: <http://www.google.com/policies/privacy/>

Promotional Cookies

Promotional cookies are used to view targeted bids or ads based on your interests on the Site or for managing our ad. These cookies collect information about your activity on this or other sites to provide you with targeted advertising.

Munchkin

Records the last visit and activity

They run out after 24 months

Part Three: <https://documents.marketo.com/legal/cookies/>

Addthis

Detects behavioral advertising, analytics, market research

They run out after 24 months

Third part: <http://www.addthis.com/>

Comments

Disqus

Detects behavioral comments, analytics

They run out after 24 months

Third part: <https://help.disqus.com/customer/portal/articles/466259-privacy-policy>

Social Networking Cookies

Facebook

Detects members/non-members of social media for behavioral advertising, analytics, market research

They run out after 24 months

Third part: <https://www.facebook.com/help/cookies/>

Social Media cookies collect information about using social media.

SALES OF SERVICES TERMS AND CONDITIONS & CANCELLATION POLICY AEGEAN TENNIS CENTRE

Thank you for buying our services through our website (www.aegeantenniscentre.com) and our company "KENTPO TENIS AIFAIOY I.K.E." / AEGEAN TENNIS CENTRE I.K.E

Aegean Tennis Centre provides to you an online member registration service for the use of its facilities in Paros island b) purchase of a new membership subscription c) renew an existing membership subscription and d) buy special packages out of subscription by paying the price with credit card payment or cash. The online and at the premises (offline) purchase of the above services, as they appear every time on our website www.aegeantenniscentre.com, as well as the payment of the price by credit card or cash, is governed by these terms and conditions, which you must accept by choosing the appropriate button or shining the relevant field at the end of the present with the words "I accept the above terms and agreements unreservedly in order to proceed and complete the relevant transaction. The unconditional acceptance of these terms and agreements is imputably presumed by choosing (by clicking) or signing that field. By accepting these terms and agreements and completing the information requested in the relevant fields, a valid agreement between us, as a service provider and you, as a consumer, is presumed to be valid, subject to the following terms and conditions:

A) REGISTRATION & MEMBERSHIP: The services provided with each subscription are thoroughly analyzed on our website by selecting the appropriate field and the duration of each service (12 months, 6 months, 3 months, etc.). As noted in the same section of our website, prices are priced according to the type of subscription and are clearly defined on our website. Also at the same point are separated with precision and both any free services and any extra contract free time usage of our services, as well as the additional services we provide. The period of each package is also shown in the relevant service receipt with an explicit start and end date.

B) SPECIAL PROGRAMS OTHER THAN STANDARD MEMBERSHIP SUBSCRIPTION PERSONAL & GROUP TRAINING AND OTHER SERVICES: The AEGEAN TENNIS CENTRE IKE, apart from the basic subscription packages, offers tennis training and tennis training services in special individual or group programs such as PERSONAL & GROUP PERSONAL TRAINING-LEARNING. Participation in these programs is independent of the basic registration to the Centre which is a prerequisite for the purchase of special packages of services. These services and programs have a duration that is specified on our website in the corresponding service package. The period of each package is also shown in the relevant service receipt with an explicit start and end date. The Centre reserves the right to modify or remove individual or group programs and replace them with others.

C) CONDITIONS OF IMPLEMENTATION OF THE CONTRACT, PLACE OF SERVICE AND TIME OF PROVISION OF SERVICES: The start of performance of

the contract is possible by fulfilling these terms and completing the online/offline purchase. The services will be implemented within the Centre's opening hours and at times provided in the daily schedule (e.g. group schedules). Our company reserves the right, unjustifiably and without warning, to modify the opening hours as well as the daily schedule of both one of the courts and all the courts and programs. The services will be provided exclusively to you personally and to your connected persons through the family package and not to a third party. When using the Centre, you must respect the Centre's internal rules of operation (see section K) and which is presumably presumed to be unconditional. You are also required to disclose to the Company any medical problems or particularities you encounter, as well as to submit or upload the medical examinations and attestations you will be asked to make during your first visit at the Centre or our website. You accept a sole responsibility in case of hiding any health problems or medical recommendations/warnings of a partial or total prohibition of the use of the Centre and a sports area in general. By signing or clicking you declare that you will provide the necessary medical certificate of good health within the next 30 days

D) PRICE: The total price for the services provided with each subscription is described in detail. This amount includes Value Added Tax (VAT), as applicable for each period, the corporate income tax, as applicable, and the bank's fee (commission) "EUROBANK ", as in force each time, which undertakes the payment of the price, by credit card, under the following terms. Acceptance of these terms implies acceptance of the price as fair, reasonable and proportionate to the services provided. The prices - offers will be valid only for the time shown on our website. For new members who want to subscribe to a program from the beginning, the subscription costs will be added to the registration fee, which is also explicitly stated in the same section of our website. The amount corresponding to the registration fee is paid once for each person or family or business - subscriber.

E) PAYMENT METHODS: The registration fee, as well as the membership and any additional service package, should be prepaid. Our Centre can offer 2-12 monthly instalments for payments via credit card. For cash transactions, full payment is required except were described in detail. The transaction process takes place as follows: The operation is safe, and at no stage, the customer's credit card details are disclosed to us or to any third party other than the top company authorised to process the online/offline) transactions of aegeantenniscentre.com All card payments are processed through EUROBANK e-Commerce electronic payment platform and use TLS 1.2 encryption with Secure Sockets Layer (SSL) encryption protocol. Encryption is a way to encode the information until it reaches its intended recipient, which will be able to decode it using the appropriate key. Customer debit card is charged once. The automatic charge of the card does not renew subscriptions upon expiration. If the consumer wishes to restore he can proceed with "the renewal subscription" procedure. The consumer will receive the relevant document (Proof of Service or Invoice) either on his first visit to the Centre, or by email together with the membership card and/or the access pin number, the Centre's operating rules and a copy of the service contract and a withdrawal form, which you can find here ([click here](#)). If the customer does not receive the relevant documents, he/she must complain in writing to our company within one month from the date of the purchase

request through our website. Otherwise, he/she is presumed to have received the relevant documents

F) RIGHTS OF EXEMPTION: The consumer has the right to unsubscribe without notice from the contract within fourteen (14) calendar days from the day of receipt of the original agreement or acceptance of the terms in the online/offline purchase as described above. The consumer's right of withdrawal is exercised within the aforementioned time limit, by simple letter or email (hello@aegeantenniscentre.com) to the Centre (the one chosen), provided that the registered letter or mail has been proven to be within fourteen (14) calendar days. After the withdrawal, the consumer is reimbursed. In the case of withdrawal, after fourteen (14) calendar days have elapsed from the day of receipt of the original contract or the acceptance of the terms in the online purchase, the reimbursement is calculated by withholding the banks's expenses and the amount corresponding to the running time of the contract as much as 25% of the value of the unprocessed program.

G) RIGHTS OF TERMINATION: The consumer is entitled, for a significant reason, at any time during the contract referred to in the preceding paragraph, to terminate the contract before the expiry of the agreed program. In this case, after deducting the remuneration of the co-operating bank "EUROBANK" from the remaining amount, the amount corresponding to the running time of the contract shall be withheld. The remaining amount will be reimbursed to the consumer after deduction, in accordance with the relevant legislation, of 25% of the value of this backlog.

H) TERMINATION: Our company has the right in the event of violation of its internal rules of operation (See section K) and in the event of a breach of any of the terms hereof, which are all considered essential, and in cases of force majeure, exceptional and unforeseeable circumstances, to denounce at any time unilaterally and unjustifiably this Convention.

I) IMPORTANT SAFETY INFORMATION: AegeantennisCentre.com will never ask you by e-mail or in any other way for your credit card details or send you an e-mail requesting you to go to the website and enter the card details. Under no circumstances do you disclose your credit card information to e-mail or reply to emails that ask you to visit a website to enter your card details. When you visit AegeanTennisCentre.com pages, you may be prompted to declare personal information about you (name, surname, e-mail address, etc.) as a rule to process your orders or to provide our services. The personal data you declare anywhere on the pages and services of the www.aegeantenniscentre.com websites are strictly for the sole purpose of dealing with us, improving the services provided and ensuring the operation of the respective service and is not allowed to be used by any third party (except where provided for by law in the competent authorities alone). At any time, the user retains the right to update or object to the further processing of his or her data by applicable laws on the protection of personal data. With regard to the information you need to fill in on our website or offline in our premises, (name, surname, phone number, e-mail, etc.), providing them with you by completing their respective fields implies your consent to collect and processing them by KENTRO

TENNIS AIGAIYOY IKE company, in accordance with the law and privacy policy, as detailed in the terms of use of our website.

J) SOLVING DISPUTES: To deal with any dispute arising from the present and the contract drawn up, the courts of Athens are competent. For any problem that may arise concerning the part of the process carried out on our website, you can send us an e-mail to hello@aegeantenniscentre.com or call 6946280048.

K) INTERNAL RULES OF OPERATIONS:

- Registration at the Aegean Tennis Centre is only allowed for adults. The registration of minors, is possible only with the consent of the guardian or in person by a minor subject to the presentation of a duly signed declaration by the guardian on the registration of the minor as a member and the approval of the terms of this Regulation
- Each member is required at the time of his enrollment to submit or upload through the website a medical certificate from a Cardiologist or Pathologist, certifying his / her fitness for physical activity. If the document is not provided within one month of activation of the subscription, the company reserves the right to refuse entry to the member until it is provided. A corresponding certificate should be provided every year
- Upon registration, an e-mail with a personalised pin code is sent out to the registered member. In addition the member can ask for a personalised member card. The membership card or pin is strictly personal, not transferable. Ownership of the membership card or pin remains with the company and merely is granted to the registered member. The company may request the return of the membership card after the expiration or cancelation of its subscription. The card remains the same in case of renewal of the subscription. Members upon entering the Centre are required to display the membership card or key in the pin code and display it on the special access key at the entrance of the Centre. It is forbidden to enter the Centre of persons who do not have the member card or pin or who are not active. A member card re-issuance cost of eur 5.00 is applicable
- When registering the member, it will be requested to be photographed by the host's staff as a necessary element to complete the identification of the data. The same procedure can be completed through the website
- The behavior and presence of members in the Centre must always be decent
- The use of the courts requires e-reservation via e-booking. Compliance with e-reservation terms is binding on all members. You can find the terms e-booking here below
- Members should use all sports equipment and accessories (e.g. racquets, cannonball, etc.) and the training material of the Centre carefully and always on the advice of the coaches. The return of the equipment (rented rackets, cannonball etc.) to the intended position is mandatory for all members
- Members are required to maintain the court in which they played and to deliver it in a perfect condition to the next players
- The use of cabinets is allowed to members only at the time of their stay at the Centre, and it is expressly forbidden to keep them locked after their leave from the Centre. Upon completion of the daily operation, the Centre may, without prior notice, unlock and empty all locker rooms, excluding any responsibility for the loss of items
- Smoking is strictly prohibited throughout the Centre except at the designated areas
- It is strictly forbidden to use and sale of illegal substances within the Centre
- It is strictly forbidden to sell food supplements within the Centre
- It is not permitted to create noise in the clubhouse and the courts and to disturb the members
- Members are responsible and have to

take care of the hygiene of their bodies during their stay in the Centre and always change clothes after intense sweating • The use of sports clothes and sports tennis shoes is mandatory • Mobile phones are forbidden during group programs • It is expressly prohibited for members to provide competitive to the Centre's training services • The Centre is not responsible for the loss of personal belongings from locker rooms, or parking spaces • Members have the right to use the parking lot. The Centre is not responsible for any loss or accidents that may be caused • The Centre does not provide a safekeeping service of members' personal belongings • The Centre does not provide child care and safekeeping. **Booking Rules:** All members with time membership, Hire court (Pay & Play) service and Private lesson Service, are required to make use of the e-booking court booking system • There are no different booking time zones within the day like Daytime, Evenings and Week-ends • Members with memberships can book 1-hour court time every day. Hire a court (Pay and Play) and Private Lessons service holders, can book as many hours have purchased • Everybody can reserve courts up to 30 days in advance maximum and just before entering the court minimum • When booking a court after a scheduled team match, the completion of the team match has priority over your scheduled booking time. **Member Responsibilities:** You must cancel your session if you cannot use it. Bookings can be canceled up to 12 hours before court use. **Penalties** 1) for Players with time membership: Failure to cancel your session more than 3 times will result in an immediate seven day suspension. During this period you will not be able to log into the system and your name will not be available to be booked by the clubhouse or any other member 2) for Players with Hire Court (Pay & Play) and Private Lesson service holders: The corresponding time cost will be debited to your account • Never book courts using another member's name - Members found contravening these rules will be penalized with a series of escalating suspensions. • Due to security reasons, guests are not allowed to use the courts.

By placing an order, you accept all the above **terms and agreements**